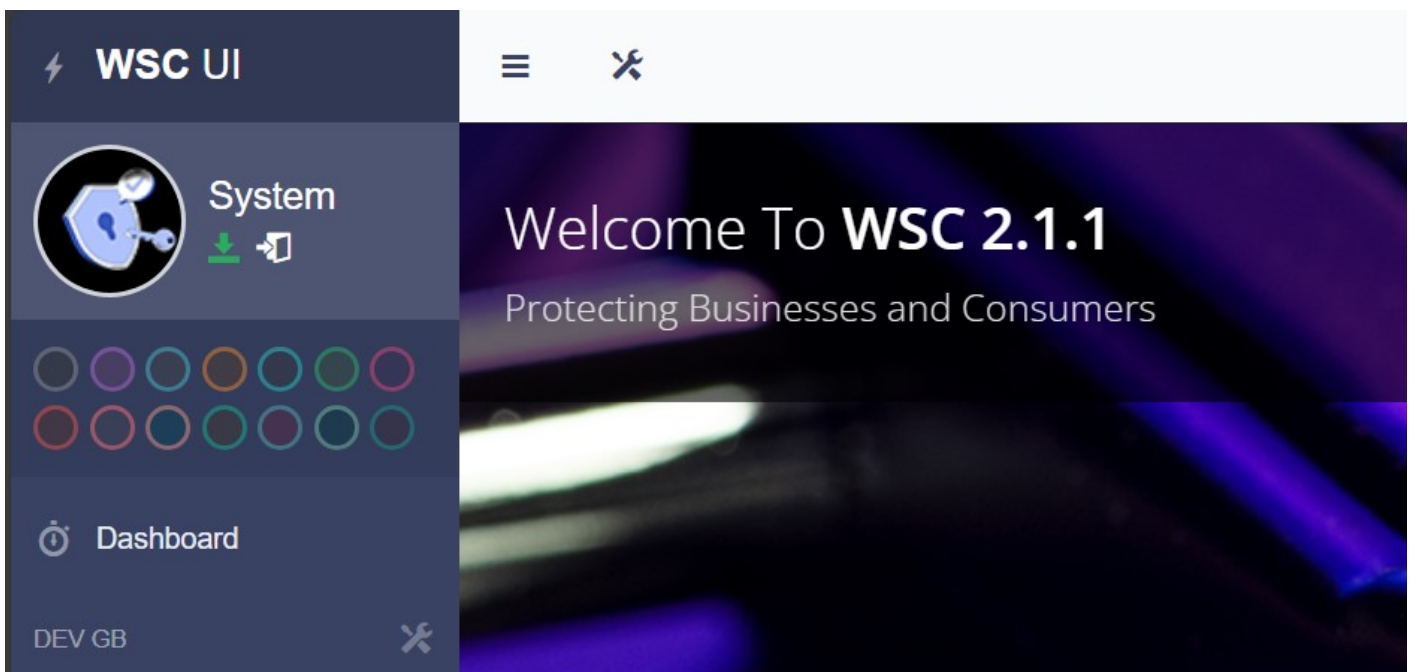


# Update Instructions

Since V2.1.1 we package WSC with the DevGB Update Manager. The Update Manager periodically checks our servers for a version change on the DevGB modules you have installed. If there is a version mismatch between you and us, the update manager will notify you. There are three notifications.

- An Icon in the top bar of the WHMCS admin area.
- The update icon in WSC illuminates (displayed below).
- An email sent to WHMCS administrators.

## Automatic Update



We recommend using the Update Manager to update any DevGB modules. Check the update requirements against your WHMCS version, PHP version and Ioncube version. If your environment meets these requirements click the green update icon in the WSC UI and then the "Upgrade" button on the modal.

The screenshot shows the WSC UI interface. On the left is a dark sidebar with the 'WSC UI' logo and a menu including 'System', 'Dashboard', 'Client Area', 'Remove Branding', 'Purchase WSC Pro', 'Documentation', 'Support Tickets', 'Bug Report', 'Feature Requests', and 'RECOMMENDED LINKS'. The main content area is partially obscured by a modal titled 'WSC Upgrade / Downgrade'. The modal displays the 'WSC Version' section with a table:

WSC Version	
Installed Version	2.1.0
Latest Version	2.1.1

Below the table, there is a link to the documentation: <https://docs.dev.gb.net/books/install-update-configure-wsc/page/wsc-v211-c3A>. Under the 'Actions' section, there are two buttons: '> Upgrade' (blue) and 'C Downgrade' (orange). Below this is an 'Important Information' section with a warning icon and text: 'Before initiating an upgrade of WSC, ensure the latest version is compatible with your WHMCS environment. Some versions of WSC are encoded with newer versions of Ioncube and use newer versions of PHP which might not be compatible with your infrastructure. For this reason, we advise you to initiate updates of WSC manually using the WSC Update feature and **not** enable automatic updates of WSC or initiate downgrades of WSC outside of development'.

## Manual Update

You can also update WSC the old-fashioned way. Always follow these steps in order. Most WSC updates contain database changes that are written when the module is enabled. You must disable WSC before updating.

- Download WSC to your desktop and extract the files to your desktop.
- Disable WSC from Settings > Addon Modules > WSC > Deactivate.
- Connect via FTP and locate the root of your WHMCS install.
- Upload the modules folder overwriting all files.
- Enable WSC from Settings > Addon Modules > WSC > Enable and assign admin privileges
- Enter the WSC license key and Encryption Key.
  - Remember to use the same [WSC encryption key](#) or any details in the database will be inaccessible.
- Enable Update Manager from Settings > Addon Modules > WSC > Enable and assign admin privilege.
- Navigate to Addon Modules > WSC > WSC Forms and click "Save at the bottom".

WSC is now updated and you can configure the module as required.

Revision #2

Created 27 December 2023 13:24:09 by DevGB

Updated 27 December 2023 13:41:44 by DevGB